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SUMMARY

Samer Faraj holds the Canada Research Chair in Technology, Management & Healthcare at the Desautels Faculty of Management at McGill University. He is head of the research group on Complex Collaboration and serves as Associate Dean, Research and International Affairs, as well as, Director of the Faculty's PhD program. His current research focuses on complex collaboration in settings as diverse as health care organizations, knowledge teams, and online communities. He is also interested in how emergent social technologies are transforming organizations and allowing new forms of coordination and organizing to emerge. He has published nearly 100 journal articles, refereed proceedings, and book chapters in outlets such as: *Management Science*, *Organization Science*, *MIS Quarterly*, *Information Systems Research*, *Journal of AIS*, *Journal of Applied Psychology*, *Business Horizon*, *OMICS*, and *Annals of Emergency Medicine*. He has recently completed a 7-year term as Senior Editor at *Organization Science* (2006-2012) and is now Senior Editor at *Information Systems Research*. In addition, he serves on the editorial board of three other journals. He has won multiple best paper awards; most recently the AIS 2012 best Published Paper Award as well as the 2013 Desautels best doctoral advisor award. Institutions such as SSHRC, NSF, IBM, the Fulbright foundation, and the Government of Quebec have funded his research. He has been a visiting professor at HEC-Paris, VU University (Amsterdam) and the American University of Beirut. He is one of the most cited management scholars in Canada: more than 9300 Google Scholar; 3800 Scopus, and 2300 Web of Knowledge citations.

ACADEMIC EXPERIENCE

DESAUTELS SCHOOL OF MANAGEMENT, MCGILL UNIVERSITY, Montreal, QC
(since 2007)

- **Canada Research Chair in Technology, Management and Healthcare** (tier 2, 2008-onward)
- **Full Professor**, Information Systems area
- **Head, Research Group on Complex Collaboration**
- **Director, Desautels Faculty PhD Program** (2013-onward)
- **Associate Dean, Research and international programs** (2014-onward)

SMITH SCHOOL OF BUSINESS, UNIVERSITY OF MARYLAND, College Park, MD
Assistant then Associate Professor (with tenure), 1997-2007
Decision and Information Technologies Department.

FACULTY OF ECONOMICS & BUSINESS, VU University, Amsterdam
Visiting Professor, 2013-onward, Visiting scholar 2005, 2012

HEC-PARIS, France.

Visiting Professor, June 2011

OLAYAN SCHOOL OF BUSINESS, AMERICAN UNIVERSITY OF BEIRUT

Visiting Professor, 2013

Senior Fulbright Scholar, 2005-2006

BOSTON UNIVERSITY, Boston, MA

Lecturer, MIS department, 1996

EDUCATION

BOSTON UNIVERSITY, Boston, MA

Graduate School of Management

DBA, MIS Department, 1998

Dissertation title: Expertise Coordination in Software Development Teams.

MASSACHUSETTS INSTITUTE OF TECHNOLOGY, Cambridge, MA

School of Engineering

M.S., Technology and Policy Program, 1986 (winner of TPP alumni fellowship award)

UNIVERSITY OF WISCONSIN, Milwaukee, WI

B.S., Civil Engineering, 1980 (Honors)

GRANTS **\$3.8M including 1 CRC, 5 SSHRC, 3 NSF and a Fulbright Senior Scholar Award** (ranked 1st in two SSHRC and one NSF competitions)

- *Social Science and Humanities Research Council (SSHRC) grant, "Emerging Organizational Practices: Lessons from radical hospital re-structuring" \$70,494, 2014-2016. Role: co-investigator. Rank: 1 out of 46.*
- *Social Science and Humanities Research Council (SSHRC) grant, "Complex collaboration in communities of innovation" \$189,409, 2013-2018. Role: Principal Investigator. Rank: 1 out of 90.*
- *Canada Research Chair (renewal), Social Science and Humanities Research Council (SSHRC), \$500,000, FY20013-2018.*
- *Social Sciences and Humanities Research Council (SSHRC) to Canadian Institute of Health Research (CIHR) Transition Fund "Vaccines of the 21st Century: Translating Vaccinomics and 'Big Data' to Collective Innovation for Population Health" (2013), \$15,000. Role: Principal Investigator.*
- *Social Science and Humanities Research Council (SSHRC) co-investigator with Genevieve Basselier, "Are teams performing better when using electronic networks of practice?" \$66,120, 2010-2012*
- *Social Science and Humanities Research Council (SSHRC) grant, "Can open-source health information technology improve ambulatory care?" \$109,000, 2009-2011. Top 10 percent award.*
- *Canada Research Chair, Social Science and Humanities Research Council (SSHRC), \$500,000, FY2008-2012*

- *National Science Foundation (NSF)*, “Center for Health Information and Decision Systems (CHIDS),” I/UCRC Planning Grant,” \$10,000, FY2007, Role: co-Principal Investigator.
- *Fulbright program*, Senior Scholar award. FY2005-2006. \$74,000. Location: American University of Beirut.
- *Smith School of Business*, “Remote Coordination in Fast Response Environments: The Role of Information Technology in Enabling the Emergency Medical System” Research award, \$12,300, FY2003, Role: Principal Investigator.
- *Smith School of Business*, “Toward the electronic hospital” Center for Human Capital, Innovation, and Technology (HCIT), \$4,000, FY2002-2003. Role: Principal Investigator
- *National Science Foundation*, “Expertise coordination and information technology in high velocity work environments.” \$499,934, FY2001-2003. Role: co-Principal Investigator.
- *National Science Foundation*, “Coordination processes and awareness support in dynamic work environments.” \$200,000. FY2000-2001. Role: co-Principal Investigator (with Y. Xiao and CF McKenzie).
- *Nextel Corporation*, “IT and trauma communication,” grant, \$15,300, FY2001.
- *AMS Corporation*. “Executive education program on electronic commerce, \$350,000. FY2001.
- *IBM Corporation*. “Maryland Electronic Commerce Initiative - SUR 98 Proposal.” . \$1,000,000. FY1999. Role: co-Principal Investigator (with H. Frank, J. Olian and 2 more).
- *Center for Knowledge and Information Management*, “Building webbots to support ecommerce research.” 1999. Univ. of Maryland. \$2,000, Role: Principal Investigator.
- *IBM Corporation*. “The Impact of Self-Managed Teams on Software Development “1994-1996. \$134,000. Role: co-Principal Investigator with PJ Guinan.

ACADEMIC HONORS AND AWARDS

- *Best doctoral advisor award (2013)* from the Doctoral Student Association, Desautels faculty of management, McGill University.
- *Association of Information Systems (AIS) Best Publication award (2012)* for the Faraj et al., “Knowledge collaboration in online communities” Organization Science article.
- *Most highly cited paper award* in the Journal of Strategic Information Systems in celebration of JSIS's 2012 20th anniversary for the 2000 article: “It is what one does’: Why people participate and help others in electronic communities of practice.”
- *Organization Science 2012 Service Award* for extraordinary service as senior editor 2006-2012.
- *Highlight Paper Award (best paper)*, 2011 ASQ-HEC-OMT Coordination Conference, Paris France.
- *Third Most Accessed Paper in 2011*, Information Systems Journal, <http://onlinelibrary.wiley.com/journal/10.1111/%28ISSN%291365-2575/homepage/MostAccessed.html>
- *Best paper award*, OCIS division, Academy of Management, August 2008.
- *INFORMS 2010 service award* for role as Senior Editor at Organization Science.
- *2nd rank on Scopus TOP CITED* articles in the fields of Business, Management and Accounting (1st in information systems) for last 5 years (2005 - 2009) for “Why should I share?” 2005 MISQ article (<http://info.scopus.com/topcited/> site visited April 26, 2009).
- *Runner up, Best Paper* International Conference on Information Systems (ICIS) 2008, Paris.

- *Top 10 most downloaded article* in JAIS (rank: 5th) for Kudaravalli & Faraj 2008.
- *Emerald Literati Highly Commended Award for Excellence, 2005*, for Information Technology and People article “Contested artifact: technology sensemaking, actor networks, and the shaping of the Web browser.”
- *Top 1% influential scholar award* from Thompson Web of Science for Faraj & Sproull 2000 article (awarded 2005).
- *Selected faculty leader, ICIS doctoral consortium (2011) and ICIS Junior Faculty Consortium (2013)*, International Conference on Information Systems
- Elected to the Executive committee of the OCIS division of the Academy of Management (2005-2007).
- Selected faculty leader, OCIS doctoral consortium, Academy of Management (2004, 2008, 2012).
- Convenor of AOM symposium on coordination that won “Showcase” status.
- *Runner up, Best published paper award*, OCIS division, Academy of Management meeting 2001.
- Highest rated proposal for NSF ITR 2000 competition, first out of over 1000 proposals (perfect score).
- Winner of the Technology and Policy Alumni Fellowship Award at MIT’s Technology and Policy Program (TPP).
- Tau Beta Pi Honor society and honors graduation, University of Wisconsin, Milwaukee.

EDITORSHIPS AND EDITORIAL BOARDS

Senior Editorships:

- **Information Systems Research**, Senior Editor (2012-2014)
- **Organization Science**, Senior Editor (2006-2012)

Editor Special Issues:

- **Information Systems Research**, Co-Editor, special issue on Collaboration and Value-Creation in Online Communities (2014-2016)
- **Organization Science**, Co-Editor, special issue on IT and organizational form & function, (2005-2007)

Associate Editor and Editorial Boards:

- **Journal of AIS**, editorial board (2007-onward)
- **Information and Organization**, editorial board (2005-onward)
- **International Journal of Accounting Information Systems**, editorial board (2011-onward)
- **Current Pharmacogenomics and Personalized Medicine**, editorial board (2011-2013)
- **Information Systems Research**, Associate Editor (2005-2007)
- **Organization Science**, Editorial Review Board (2004-2006)

Special Issues Editorial Roles:

- **Journal of MIS**, editorial board (2011-2013) Special issue on: Information Technology and Organizational Governance: Symbiosis and Dynamics
- **MIS Quarterly**, Associate Editor (2010-2012) Special issue on Sociomateriality of Information Systems and Organizing
- **Information Systems Research**, Associate Editor (2008-2010) Special issue on IT and Healthcare
- **Information Systems Research** Associate Editor (2007-2009) Special issue on Digital Systems and Competition
- **MIS Quarterly**, Associate Editor, Special Issue on IT and Knowledge Management, (2003-2005)
- **Journal of MIS Research**, associate editor, special issue on Web 2.0 (2007-2008)

RESEARCH IMPACT

Research Impact as of January 2015:

- 2300 ISI Web of Science citations (h-index = 14),
- 3867 Scopus citations (h-index=16),
- 9319 Google Scholar citations (h-index = 27).

REFEREED JOURNALS

1. Kudaravalli, S., Faraj, S., Johnson, S. (Accepted) "A Configural Approach to Coordinating Expertise in Software Development Teams" **MIS Quarterly**.
2. Johnson, S., Safadi, H., and Faraj, S. (2015). "The Emergence of Online Community Leadership." **Information Systems Research**, 26(1): 165-187.
3. Safadi, H., Chan, D., Dawes, M., Roper, M., and Faraj, S. (2015). "Open-source health information technology: A case study of electronic medical records." **Health Policy and Technology**, 4(1): 14-28.
4. Faraj, S., Kudaravalli, S., and Wasko, M. (2015). "Leading Collaboration In Online Communities." **MIS Quarterly**, 39(2) 393-412.
5. Johnson, S., Faraj S. and Kudaravalli, S. (2014). "Emergence of Power Laws in Online Communities: The Role of Social Mechanisms and Preferential Attachment." **MIS Quarterly**, 38(3): 795-808.
6. Majchrzak, A., Faraj, S., Kane, G., and Azad, B. (2013). "The Contradictory Influence of Social Media Affordances on Online Communal Knowledge Sharing." **Journal of Computer-Mediated Communication**, 19(1): 38-55.
7. Azad, B. and Faraj, S. (2013). "Using signature matrix to analyze conflicting frames during the IS implementation process." **International Journal of Accounting Information Systems**, 14:2 (120-126).

8. Dove, E., Faraj, S., Kolker, E., and Ozdemir, V. (2012). "Designing a post-genomics knowledge ecosystem to translate pharmacogenomics into public health action." **Genome Medicine**, Nov 29; 4(11): 91-102. PMID 23194449.
9. Faraj, S., Kolker, E., Bevilacqua, L., and Ozdemir, V. (2012). "Collective theranostics and postgenomics entrepreneurship: rethinking innovations as knowledge ecosystems built by complex collaboration." **Expert Review of Molecular Diagnostics**, Nov; 12(8): 787-790. PMID: 23249193 - ISI Impact factor 4.9
10. Majchrzak, A., More, P., and Faraj, S. (2012). "Transcending Knowledge Differences in Cross-Functional Teams." **Organization Science**, 23(4): 951-970.
11. Rindova, V., Yeow, A., Martins, L., and Faraj, S. (2012). "Partnering portfolios, value-creation logics, and growth trajectories: A comparison of Yahoo and Google (1995-2007)." **Strategic Entrepreneurship Journal**. June 6(2): 133-151.
12. Faraj, S. and Johnson, S. "Network Exchange Patterns in Online Communities" (2011). **Organization Science**, 22(6): 1464-1480
13. Ozdemir, V., Rosenblatt, D., Warnich, L., Srivastava, S., Tadmouri, G., Aziz, R., Reddy, P., Manamperi, A., Dove E., Joly, Y., Zawati, M., Hizel, C., Yazan, Y., John, L., Vaast, E., Ptolemy, A., Faraj, S., Kolker, E., and Cotton, R. (2011). "Towards an Ecology of Collective Innovation: Human Variome Project (HVP), Rare Disease Consortium for Autosomal Loci (RaDiCAL) and Data-Enabled Life Sciences Alliance (DELSA)." **Current Pharmacogenomics and Personalized Medicine**, 9(4): 243-251. PMID 22523528
14. Faraj, S., Jarvenpaa S. and Majchrzak, A. (2011). "Knowledge Collaboration in Online Communities" **Organization Science**, 22(5): 1224-1239.
 - Winner AIS best published paper award 2012
15. Ozdemir, V., Knoppers, B. M., Avard, D., Pang, T., Faraj, S., and Kolker, E. (2011). "Vaccines of the 21st Century and Vaccinomics: Data-Enabled Science Meets Global Health to Spark Collective Action for Vaccine Innovation." **OMICS: A Journal of Integrative Biology**, 15(9): 523-527. PMID: 21848418
16. Yeow, A. and Faraj, S. (2011). "Using narrative networks to study enterprise systems and organizational change." **International Journal of Accounting Information Systems**, 12(2): 116-125.
17. Azad, B. and Faraj, S. (2011). "Social power and information technology implementation: a contentious framing lens." **Information Systems Journal**, 21(1): 33-61.
18. Ozdemir, V., Faraj, S., and Knoppers, B. M. (2011). "Steering Vaccinomics Innovations with Anticipatory Governance and Participatory Foresight." **OMICS: A Journal of Integrative Biology**, 15(9): 637-646.
19. Azad, B., Faraj, S., Goh, J-M, and Feghali, T., (2010) "What Shapes Global Diffusion of e-Government: Comparing the Influence of National Governance Institutions" **Journal of Global Information Management**, 18(2): 85-104.
 - Version of article included in: Felix Tan (editor) (2011) International Comparisons of Information Communication Technologies: Advancing Applications. IGI Global Press.
20. Faraj, S. and Yan, A. (2009). "Boundary Work in Knowledge Teams." **Journal of Applied Psychology**, 94(3): 604-617.

21. Wasko, M. M., Teigland, R. and Faraj, S. (2009). "The provision of online public goods: Examining social structure in an electronic network of practice." **Decision Support Systems**, 47(3): 254-265.
22. Sims, H., Faraj, S. and Yun S. (2009). "When should a leader be directive or empowering? How to develop your own situational theory of leadership." **Business Horizons**, 52(1): 149-158.
 - Version of article reproduced in **Leadership Review**, September 2009.
23. Azad, B. and Faraj, S. (2009). "E-Government institutionalizing practices of a land registration mapping system." **Government Information Quarterly**, 26(1): 5-14.
24. Kudaravalli, S. and Faraj, S. (2008). "The Structure of Collaboration in Electronic Networks." **Journal of the Association for Information Systems**, (JAIS), 9(10): 706-726.
25. Kuruzovich, J., Angst, C., Faraj, S., and Agarwal, R. (2008). "Wireless Communication Role in Patient Response Time: A Study of Vocera Integration with a Nurse Call System," **Computers, Informatics, Nursing**, 26(3): 159-166.
26. Azad, B. and Faraj, S. (2008). "Making e-Government systems workable: Exploring the evolution of frames." **Journal of Strategic Information Systems**, 17(2): 75-98.
27. Xiao, Y., Schenkel, S., Faraj, S., Mackenzie, C. and Moss, J. (2007). "What Whiteboards in a Trauma Center Operating Suite Can Teach Us About Emergency Department Communication." **Annals of Emergency Medicine**, 50(4): 387-395.
 - Won Editor's top selection award.
 - Journal is the #1 ranked journal in emergency medicine and appears in the MEDLINE Abridged Index Medicus (AIM) list of top (120) medical journals (circulation 28K, Impact Factor: 4.1)
28. Zammuto, R., Griffith, T., Majchrzak, A., Dougherty, D., and Faraj, S. (2007). "Information Technology and the Changing Fabric of Organization." **Organization Science**, 18(5): 749-762.
29. Bailey, J., Faraj, S., and Yao, Y. (2007). "The Road More Traveled: Web Traffic and Price Competition in Internet Retailing" **Electronic Markets**, 17(1): 56-67.
30. Faraj, S. and Xiao, Y. (2006). "Coordination in Fast-Response Organizations." **Management Science**, 52(8): 1155-1169.
 - Reprinted in Godwyn, M. and Gittel, J. (Eds) (2012) *Sociology of Organizations: Structures and Relationships*. Sage Publishers.
31. Faraj, S. and Sambamurthy, V. (2006). "Leadership of Information Systems Development Projects." **IEEE Transactions on Engineering Management**, 53(2): 238-249.
32. Xiao, Y., Kim, Y-J., Gardner, S. D., Faraj, S. and MacKenzie, C. F. (2006). "Communication Technology in Trauma Centers: A National Survey." **Journal of Emergency Medicine**, 30(1): 21-28.
33. Yun, S., Faraj, S., and Sims, H. P. Jr. (2005). "Contingent Leadership and Effectiveness in Trauma Resuscitation Teams." **Journal of Applied Psychology**, 90(6): 1288-1296.
34. Wasko, M. and Faraj, S. (2005). "Why should I share? Examining social capital and knowledge contribution in electronic networks of practice." **MIS Quarterly**, 29(1): 35-57.
 - Reprinted in "Organizational Learning and Knowledge Management," (2007), William L. Starbuck (Ed.), UK: Elgar Publishing.
 - 2nd most highly cited paper in Business, Management, and Accounting (1st in IS) according to Scopus TopCited for 2005-2009, <http://info.scopus.com/topcited/>.

35. Wasko, M., Faraj, S. and Teigland, R. (2004). "Collective Action And Knowledge Contribution In Electronic Networks Of Practice." Special issue on theory development, **Journal of the Association for Information Systems**, 5(11-12): 493-513.
36. Faraj, S., Kwon, D., and Watts, S. (2004). "Contested artifact: technology sensemaking, actor networks, and the shaping of the web browser." **Information Technology & People**, Vol. 17(2): 186-209.
 - Winner of the *Emerald Literati Highly Commended Award* for Excellence, 2005
37. Yun, S., Faraj, S., Xiao, Y., and Sims, H. P. (2003). "Team leadership and coordination in trauma resuscitation." **Advances in Interdisciplinary Studies of Work Teams**, Vol. 9: 183-208.
38. Faraj, S. and Sproull, L. (2000). "Coordinating Expertise in Software Development Teams." **Management Science**, 46: 1554-1568.
39. Wasko, M. and Faraj, S. (2000). "'It is what one does': Why people participate and help others in electronic communities of practice." **Journal of Strategic Information Systems**, 9: 155-173.
 - Most highly cited article in the history of the journal.
40. Palmer, J., Bailey, J. and Faraj, S. (2000). "The Role of Intermediaries in the Development of Trust on the WWW." **Journal of Computer Mediated Communication**, 5(3).
41. Guinan, P.J., Coopridge, J. and Faraj S. (1998). "Enabling Software Development Team Performance During Requirements Definition: A Behavioral Versus Technical Approach," **Information Systems Research**, 9: 101-125.

JOURNAL ARTICLES UNDER REVIEW

1. Schakel, J-K, von Fenema, P., and Faraj, S. (in preparation for 3rd round resubmission) "Switching between Organizational Practices: A Coordination Perspective." **Organization Science**.
2. Azad, B. and Faraj, S. (in preparation of 2nd round resubmission) "Enacting Systems and Changing Practices: The Emergence of a New Institutional Logic." **Journal of Information Technology**.
3. Perez-Hallerbach, I., Barrett, M., and Faraj, S. (under review) "Connecting For A Social Good: Achieving Critical Mass In A Nascent Online Community." **MIS Quarterly**.
4. Bruns, H., Carlile, P., and Faraj, S. (revise and resubmit). "The Trajectory of Knowledge Creation in Cross Domain Work." **Organization Science**.
5. Yeow, A. and Faraj S. (under review) "Serving Patients Via Health IT: The relational interplay between local and global practices" **Journal of AIS**.

BOOK CHAPTERS:

1. Sims, H., Faraj, S., Yun, S. and Pearce, C. (2013) "University of Maryland Shock trauma center rotates shared leadership in crisis situations, depending on skill level and crisis severity." In Pearce, C.L., Manz, C.M. & Sims, H.P. (Eds) Share, Don't Take the Lead, 15-27. Information Age Publishing.

2. Faraj, S. and Azad B. (2012). "The Materiality of Technology: An Affordance Perspective." In Leonardi, P., B. Nardi, Y. Kallinikos (Eds) Materiality in Organizing: Social Interaction in a Technological World, 237-258, Oxford University Press.
3. Azad, B., Faraj, S., Goh, J-M., and Feghali, T. (2011). "What Shapes Global Diffusion of E-Government: Comparing the Influence of National Governance Institutions." In Felix Tan (editor) International Comparisons of Information Communication Technologies: Advancing Applications, 351-371, IGI Global Press.
4. Faraj, S. and Xiao, Y. (2011). "Coordination in Fast-Response Organizations." In Godwyn, M. and Gittel, J. (Eds) Sociology of Organizations: Structures and Relationships, 186-204, Sage Publishers.
5. Wasko, M., Faraj, S. (2008). "Knowledge Exchange in Electronic Networks of Practice: An Examination of Knowledge Types and Knowledge Flows." In Ettore Bolisani (Ed.) Building the Knowledge Society on the Internet: Sharing and Exchanging Knowledge in Networked Environments, 172-194, IGI Global Publisher.
6. Faraj, S., Wasko, M., and Johnson, S. (2008). "Electronic Knowledge Networks: Processes and Structure." in Becerra-Fernandez, I. and Leidner, D. Knowledge Management: An Evolutionary View. 270-291, Sharpe Publisher.
7. Wasko, M. and Faraj, S. (2008). "Why Should I Share? Examining Social Capital and Knowledge Contribution in Electronic Networks of Practice." In William L. Starbuck (Ed.), "Organizational Learning and Knowledge Management," chapter 19, UK: Elgar Publishing.
8. Palmer, J., Bailey, J. and Faraj, S. (2002). "Intermediaries and Trust on the Internet." In Charles Steinfield (Ed). New Directions in Research on E-Commerce, 128-146. Indiana: Purdue University Press.
9. Sproull L. and S. Faraj, (1995). "Atheism, Sex, and Databases: the Net as a Social Technology." In Kahin, Brian. and Keller Jim (eds) Public Access to the Internet, 62-84, MIT Press.
 - Reprinted in Kiesler, Sara (1997). Culture and the Internet, 35-52, Lawrence Erlbaum Publishers.
10. Sproull L. and S. Faraj (1997). "Some Consequences of Electronic Groups." In Stefik, Mark (ed) Internet Dreams: archetypes, myths, and metaphors, 125-134, MIT Press.

REFEREED PROCEEDINGS:

1. Yeow, A. and Faraj, S. (2014) "Technology and Sociomaterial Performance", B. Doolin et al. (Eds): **IS&O 2014**, IFIP AICT 446, pp. 48-65 (Auckland, NZ).
2. Safadi, H. and Faraj, S. (2014) "Toward a local perspective on online collaboration" in **the Proceedings of Collective Intelligence 2014** Cambridge, MA. arXiv:1406.2977 [cs.SI].
3. Mastroianni, D.; Faraj, S. and Safadi, H. "Knowledge creation practices in a healthcare collaborative work community" Book of abstracts, **12th Annual Open and User Innovation Conference**, Boston, MA p. 86.
4. Mastroianni, D. and Faraj, S. (2014) "Expertise evaluation and integration in knowledge work" **Proceedings for the 2014 ASAC Conference**, Muskoka, Ontario.

5. Azad, B. and Faraj, S. (2014) "The Materiality of Elusive Social Practices: How New Technology Changes "Everything and Nothing" **Academy of Management Annual Meeting Proceedings**, Philadelphia, USA.
6. Pachidi, S., Berends, J.J., Huysman, M. van de Weerd, G. and Faraj, S. (2014) "What Happens When Analytics Lands In The Organization? Studying Epistemologies In Clash" **Academy of Management Annual Meeting Proceedings**, Philadelphia, USA.
7. Safadi, H. and Faraj, S. (2014) "The Power of Words Online: Explaining Tie Formation of New Members in Open Source Online Communities" **Academy of Management Annual Meeting Proceedings**, Philadelphia, USA.
8. Kudravalli, S. and Faraj, S. (2014) "Task novelty and transformation processes in knowledge sharing" **Proceedings of the 30th EGOS Colloquium**, Rotterdam, The Netherlands.
9. Lee K.Y., Lee M., Bassellier G., and Faraj S. (2014) "The Role of Shared Team Passion, Shared Norms of ICT Use, and Expertise on Knowledge Team Creativity." **Proceedings of the Hawaii International Conference on System Sciences (HICSS)**, pp.210-220. Waikoloa, Hawaii, USA.
10. Perez, I., Barrett, M. and Faraj S. (2013) "Emergence in Nascent Online Communities: An Affordance" **Proceedings of the 34th International Conference on Information Systems (ICIS)**, Milan, Italy. 83.
11. Perez, I., Barrett, M. and Faraj S. (2013) "Emergence and Evolution of Nascent Online Communities: What Inhibits Members to Contribute?" **Academy of Management Best Papers Proceedings 2013** doi:10.5465/AMBPP.2013.12055abstract.
12. Mastroianni, D., Faraj, S. and Karagueusian E. (2013) "Entanglement or imbrication? Bridging the divide of sociomateriality literature" **Proceedings of the 29th EGOS Colloquium**, Montreal, Canada.
13. Mueller, B.; Raeth, P.; Faraj, S.; Kautz, K.; Robey, D.; Schultze, U. (2012) "On the Methodological and Philosophical Challenges of Sociomaterial Theorizing : An Overview of Competing Conceptualizations" **Proceedings of the 33rd International Conference on Information Systems, (ICIS)** Atlanta, GA: AIS Electronic Library (AISeL), 2012. pp. 845-852
14. Mesgari, M. and Faraj, S. (2012) "Technology affordances: the case of Wikipedia." **Proceedings of the Eighteenth Americas Conference on Information Systems**, Seattle, Washington, August 9-12, 2012. <http://aisel.aisnet.org/amcis2012/proceedings/VirtualCommunities/13>
15. Yeow, A. and Faraj S. (2011) "Microprocesses of healthcare technology implementation under competing institutional logics" **Proceedings of the 32nd International Conference on Information Systems (ICIS)**, Shanghai, China.
16. Kudravalli, S. and Faraj, S. (2011) "Knowledge Collaboration in Distributed Communities of Practice" **Proceedings of the 32nd International Conference on Information Systems (ICIS)**, Shanghai, China. <http://aisel.aisnet.org/icis2011/proceedings/onlinecommunity/23>
17. Safadi, H. and Faraj, S. (2011) "IT in Healthcare: an integrative study of organizational change" **Proceedings of the 2011 Americas Conference on Information Systems**, Detroit, MI.
18. Faraj, S. and Huising, R. (2011) "Sustaining expertise coordination in fast-response organizations" **Proceedings of the 27th EGOS Colloquium**, Gothenburg, Sweden.
19. Safadi, H and Faraj, S. "Customizations And Workaround During The Implementation Of An Open-Source Electronic Medical Record" **Proceedings for the 2011 ASAC Conference** in Montréal, Québec, Canada.

20. Yeow, A., Rindova, V., Martins, L. & Faraj, S. (2011). "Partnering portfolios, patterns of resource use, and growth trajectories: Lessons from Yahoo and Google (1995-2007)" **9th West Coast Research Symposium on Technology Entrepreneurship**, Sept. 7-8, 2011, Seattle, USA.
21. Safadi, H., Johnson, S. and Faraj, S. (2011) "Organizational identification in online communities" **Proceedings for the 2011 ASAC Conference** in Montréal, Québec, Canada.
22. Kudravalli, S. and Faraj, S. (2011) "Practices of Distributed Knowledge Collaboration" **Proceedings of the 27th EGOS Colloquium**, Gothenburg, Sweden.
23. Safadi, H. and Faraj, S. (2010) "The Role Of Workarounds During An Open-Source Electronic Medical Record System Implementation" **Proceedings of the 31th International Conference on Information Systems (ICIS)**, Saint Louis, Missouri.
24. Lee, K. Y., Lee, M., Bassellier, G. and Faraj, S. (2010) "The Impact Of Emotional Expressions On Knowledge Creation In Online Communities" **Proceedings of the 31th International Conference on Information Systems (ICIS)**, Saint Louis, Missouri.
25. Johnson, S., Butler, B., Faraj, S., Jarvenpaa, S., and Kane G. (2010) "New Directions in Online Community Research" **Proceedings of the 31th International Conference on Information Systems (ICIS)**, Saint Louis, Missouri. Pp. 173-176.
26. Yeow, A. and Faraj, S. (2010). "The Tension Between Global And Local Practices In An Implementation Of Electronic Medical Record Systems" **Proceedings 26th EGOS Colloquium**, Lisbon, Portugal.
27. Safadi, H. and Faraj, S. (2010) "Impact of Open-Source Software in Adopting and Implementing Electronic Medical Record Systems" **Proceedings ASAC 2010 Annual Conference**, Regina, Canada.
28. Yeow, A. and Faraj, S. (2008). "Marrying Work and the Technical Artifact within the Healthcare organization: A Narrative Network Perspective on IT Innovation-Mediated Organizational Change" **Proceedings of the 29th International Conference on Information Systems (ICIS)**, (acceptance ratio: 24%), Paris, France.
-- Nominee for best conference paper award
29. Azad, B. and Faraj, S. (2008) "Contested Meaning: Power and Frames in IT Implementation" **Academy of Management Best Papers Proceedings**, (acceptance ratio: 3%), Anaheim, California.
-- Best paper award winner, OCIS division, Academy of Management, August 2008
30. Faraj, S. and Yeow, A. (2007) "Lifting the hood of the technological evolution process for web technologies" **Proceedings of the 28th International Conference on Information Systems (ICIS)**, (acceptance ratio: 21%), Montreal, QC. pp. GT-1-18.
31. Azad, B and Faraj, S. (2007). "Examining Alignment of Frames Using Actor-Network Constructs: The Implementation of an IT Project." **Proceedings of the Americas Conference on Information Systems (AMCIS)**, Keystone CO, pp.1-13.
32. Yeow, A., Johnson, S. and Faraj, S. (2006). "Lurking: Legitimate or Illegitimate Peripheral Participation?" **Proceedings of the 27th International Conference on Information Systems (ICIS)**, (acceptance ratio: 18%), Milwaukee, WI.
33. Yeow, A. and Faraj, S. (2006) "Beyond Path Creation: Lessons From The Evolution Of Internet Technologies" **Academy of Management Best Papers Proceedings**, (acceptance ratio: 3%), Atlanta, Georgia, pp. OCIS J1-J6.

34. Johnson, S. and Faraj, S. (2005) "Preferential Attachment and Mutuality in Electronic Knowledge Networks." **Proceedings of the 26th International Conference on Information Systems (ICIS)**, (acceptance ratio: 12%), Las Vegas, Nevada, pp. 287-299.
35. Faraj, S., Gosain, S., and Yeow, A. (2005). "Survival And Performance In The Internet Industry: Examining Network Characteristics Of High Performing Internet Firms?" **Proceedings of the 10th INFORMS Conference on Information Systems and Technology (CIST)**, San Francisco, CA.
36. Cooper, L., Majchrzak, A., and Faraj, S. (2005) "Learning from project experiences using a legacy-based approach." **Proceedings of the 38th Hawaii International Conference on System Sciences (HICSS)**, (acceptance ratio 50%) pp. 253-262.
37. Faraj, S., Gosain, S., and Subramani, M. (2004) "Strategic Action Repertoire And The Performance Of Internet Firms," **Proceedings of the 25th International Conference on Information Systems (ICIS)**, (acceptance ratio 16%), pp. 11-24.
38. Tongxiao, C., Faraj, S. and Bailey, J. (2003). "Online Retailers' Strategies to Survive in a Homogeneous Product Market: An Exploratory Analysis." **Proceedings of the 24th International Conference on Information Systems (ICIS)**, (acceptance rate 16%), pp. 464-474.
39. Faraj, S. and Sohail, T. (2003). "Relearning the Ropes? An Exploratory Analysis of Determinants for Profitability of Newspaper's Online Ad-ventures." A. Bharadwaj, S. Narasimhan and R. Santhanam (Eds.), **Proceedings of the 8th INFORMS Conference on Information Systems and Technology (CIST)**, Atlanta, GA.
40. Yun, S., Faraj, S., & Sims, H. P. Jr. (2003). "Contingent leadership in trauma resuscitation teams." **Proceedings of the Institute of the Behavioral and Applied Management** pp. 134-139, Tampa, FL.
41. Xiao, Y, Seagull, J.F., Faraj, S., & Mackenzie, C.F. (2003). "Coordination Practices for Patient Safety: Knowledge, Cultural, and Supporting Artifact Requirements." **Proceedings of the International Ergonomic Association**.
42. Xiao, Y.; Moss, J.; Mackenzie, C. & S. Faraj (2002) "Transactive responsibility systems and high reliability teams: a tentative formulation." **Proceedings of the Human Factors and Ergonomics Society** 46th Annual meeting, pp. 1428-1432.
43. Xiao, Y., Lasome, C, Moss, J, Mackenzie, C.F. & Faraj, S. "Cognitive Properties of a Whiteboard: A Case Study in a Trauma Centre" (2001). In W. Prinz, M. Jarke, Y. Rogers, K. Schmidt, and V. Wulf (eds.), **Proceedings of the Seventh European Conference on Computer-Supported Cooperative Work (ECSCW)**, 16-20 September 2001, Bonn, Germany: Kluwer Academic Publishers, pp. 259-278.
44. Yun, S., Faraj, S., Xiao, Y., & Sims, H. P. Jr. (2001). Leadership in a trauma resuscitation team. **Proceedings of the Collaborative Work Systems Conference**, pp. 119-128, Denton, TX.
45. Gosain, S. and Faraj, S. (2001). "Web Technology Diffusion: Initial Adoption, Assimilation, and Network Prominence." **DIGIT 2001 Proceedings**. Paper 1. <http://aisel.aisnet.org/digit2001/1>
46. Faraj, S and R. Geter "Understanding Software Project Failures" (1998). **Proceedings of the American Information Systems (AIS) Annual Conference**, pp. 860-863.
47. Guinan, PJ, and S. Faraj, "Reducing Work-Related Uncertainty: the Role of Communication and Control in Software development Teams" (1998). **Proceedings of the Thirty-First Annual**

Hawaii International Conference on Systems Sciences. Vol. 6, pp. 73-82. IEEE Computer Society.

CONFERENCE PAPERS AND PRESENTATIONS:

- 2015 Academy of Management Annual Meeting, Vancouver (2 PDW symposiums, 1 paper, 2 regular symposiums)
- 2014 Workshop on extreme contexts, HEC-Montreal (3 papers).
- 2014 Academy of Management Annual Meeting, Philadelphia (1 PDW symposium panel, 3 papers).
- 2014 IFIP 8.2, Philadelphia (1 paper).
- 2014 12th Annual Open and User Innovation Conference, Harvard Business School (1 paper)
- 2014 European Group on Organizational Studies (EGOS) Annual Meeting, Rotterdam (2 papers)
- 2013 Academy of Management Annual Meeting, Orlando (1 paper presentation, chair of 1 symposium, and 2 PDW leadership).
- 2013 European theory development workshop, Paris, France. (one plenary presentation).
- 2012 International Conference on Information Systems (ICIS), Orlando, FL. (panel on sociomateriality)
- 2012 Workshop on Open and User Innovation, Harvard business school (1 paper).
- 2012 Academy of Management Annual Meeting, Boston, (2 paper presentations and 1 PDW panel).
- 2011 International Conference on Information Systems (ICIS), Shanghai, China.
- 2011 Academy of Management Meeting, San Antonio TX, Showcase Symposium (sponsored by 3 AOM divisions).
- 2010 International Conference on Information Systems (ICIS), Saint Louis, MI.
- 2010 European Group on Organizational Studies (EGOS) Lisbon, Portugal.
- 2010 Administrative Science Association of Canada (ASAC), Regina, SK.
- 2009 Academy of Management Meeting, Chicago, IL. (1 paper and 1 Meet the Editors panel).
- 2009 American Conferences on Information Systems, San Francisco, CA.
- 2009 First annual Web 2.0 research workshop, Boston College, MA.
- 2008 NSF research workshop on Digital Challenges in Innovation Research, Temple U., PA.
- 2008 Academy of Management Meeting, Anaheim, CA. 3 presentations.
- 2007 International Conference on Information Systems (ICIS), Montreal.
- 2007 Americas Conference on Information Systems (AMCIS), Keystone CO.
- 2007 Academy of Management Annual Meeting, Philadelphia, PA. 2 presentations.
- 2006 International Conference on Information Systems (ICIS), Milwaukee, WI.
- 2006 Journal of AIS theory workshop selected paper, Milwaukee, WI.
- 2006 Academy of Management Annual Meeting, Atlanta, GA. Showcase symposium.
- 2005 Academy of Management Annual Meeting, Honolulu, HI. 2 presentations.
- 2004 Americas Conference of Information Systems, New York, NY.
- 2003 Institute of Behavioral and Applied Management, Tampa, FL.
- 2003 Academy of Management Annual Meeting, Denver CO.
- 2003 Minnesota Symposium on Knowledge Management, Minneapolis, MN.

- 2002 Academy of Management Annual Meeting, Denver CO. Convener of symposium on coordination that won "Showcase" status
- 2001 Academy of Management Annual Meeting, Washington DC.
- 2001 Society for Industrial and Organizational Psychology (SIOP) San Diego CA.
- 2000 Academy of Management Annual meeting, Toronto, Canada.
- 1999 WISE annual conference, Washington DC.
- 1999 Academy of Management Annual meeting, Chicago IL .
- 1998 Society of Information Management Workshop on Knowledge Management, Helsinki Finland.
- 1998 INFORMS National Fall Meeting, Seattle Washington.
- 1997 Academy of Management Annual Meeting, Boston, MA.
- 1993 Public Access to the Internet Conference, Kennedy School of Government, Harvard University.
- 1984 World Energy Conference, Washington DC.
- 1983 International Development Conference on Energy Analysis, Planning and Policy Development, Reston, VA.

DOCTORAL THESES

Chair:

1. Takumi Shimuzi (expected 2018)
2. Carla Sayegh (expected 2017)
3. Mahmood Zargar (expected 2015)
4. Diego Mastroianni Dela Corte (expected 2015)
5. Hani Safadi (PhD awarded December 2014) Placement: assistant professor University of Georgia.
6. Sri Kudaravalli (PhD awarded July 2010). Currently associate professor at HEC Paris.
7. Adrian Yeow (PhD awarded August 2008). Currently assistant professor at Nanyang Business School.
8. Steven Johnson (PhD awarded August 2008). Currently assistant professor at Temple U.
9. Sharyn Gardner (PhD awarded December 2004). Currently assistant professor at California State University, Sacramento.
10. Molly Wasko (PhD degree awarded May 2002). Currently Full Professor at University of Alabama (original placement: Florida State University)
11. Seokhwa Yun (PhD awarded December 2001). Currently Full Professor at Seoul National University

Member of doctoral committee:

1. Mostafa Mesgari Mashhadi, Concordia University (expected December 2015)
2. Julien Meyer HEC-Montreal (expected May 2015)
3. Changan Zhan, HEC-Montreal (expected September 2015)

4. Marlous Agterberg, Vrije University (Netherland) external examiner (awarded June 2012)
5. Mohamed Chekli (expected May 2015) HEC-Montreal.
6. Kyung Young Lee (December 2012) Desautels Faculty of Management, McGill
7. Jean Baptiste Litrico (defended October 2010), Desautels Faculty of Management, McGill.
8. Nikhil Srinivasan (May 2010). Weatherhead Business School, Case Western Reserve University.
9. Meng (Jessie) Ma (PhD, August 2005). University of Maryland Smith School of Business.

KEYNOTE AND INVITED ACADEMIC PRESENTATIONS (* indicates Keynote)

1. *ETH-Zurich*, "Complex Collaboration in Healthcare" scheduled January 2016.
2. * Keynote Address: "Online Communities and Innovation" *Open and User Innovation Conference*, Lisbon, Portugal, July 2015.
3. * Keynote Address *McGill University*, Faculty of Arts, "Boundaries and Interdisciplinary Collaboration in Healthcare" the 7th annual Combining Two Cultures Canadian Conference, January 31-February 1, 2015
4. *HEC-Montreal*, "Practice Switching in Fast Response Organizations" plenary at the Strategizing and Organizing in Extreme Contexts Workshop, October 15, 2014
5. *Montreal Children's Hospital*, "complex collaboration in healthcare" September 24, 2014.
6. *Boston College*, Carroll School of Management, "New Directions in Online Community Leadership Research" May 8, 2014
7. *University of British Columbia*, Sauder School of Business, "The Emergence of Online Community Leadership," April 25, 2014.
8. *HEC-McGill Doctoral Symposium*, "Getting what you came for during your PhD" April 10, 2014.
9. *American University of Beirut*, "The Olayan School of Business: a promising journey" February 14, 2014.
10. * Keynote address: "Technology and sociomaterial performance," 2nd European Organization Theory Workshop, *HEC-Paris* June 18-19, 2013.
11. *Cambridge University*, Judge Business School, "Technology and sociomaterial performance" at the Judge Business School Workshop on Practice, Materiality and Accountability, May 2-3, 2013.
12. *University of Western Ontario*, Ivey School of Business, "Can technology tame corruption? The materiality of practices and the practice of technology" February 12, 2013.
13. *Cambridge University*, Judge Business School, "Organizational transformation: the affordances of technology materiality" October 29, 2012.
14. *Norwegian University for Science and Technology (NTNU)* "Is a digital map still a map? Organizational transformation and the leveraging of technology affordance" September 28, 2012.
15. *8th International conference on integrated Operations in the Petroleum Industry*, International Speaker, "Complex Collaboration," Trondheim, Norway, September 25-26, 2012
16. *VU University, Amsterdam Business Research Institute*, "Online Knowledge Networks," September 28, 2012
17. *HEC-Montreal*, "Qualitative Research tips and traps," Qualitative research symposium June 4, 2012.
18. **Boston University*, School of Management "Complex collaboration" keynote address, Institute of Global Work, April 19, 2012.

19. * *American University of Beirut*, keynote lecture, Darwazah Center for Innovation Inaugural Lecture, OSB, "*The Arab Spring and Management Theory*" March 1, 2012.
20. *American University of Beirut*, Olayan School of Business "*Can Technology Innovation Transform the Public Sector in the Middle East?*" February 22, 2012.
21. *HEC-Paris*, "Technology affordance during IT project implementation," June 15, 2011.
22. *Northwestern University*, "Technology Affordances" April 22, 2011.
23. *Michigan State University*, Broad School of Business, "IT and corruption: an affordance perspective," October 22, 2010.
24. *Cambridge University*, Judge Business School, "Diverse Research Methodologies in IS and Health Research," June 24-25, 2010.
25. * *American University of Beirut*, keynote speaker, "Trauma care coordination" Management, Organizational Communication & Technology Forum, June 27-28, 2010.
26. *Boston College*, Carroll School of Management, "dynamics and interactions in online communities" Social Media conference, May 6, 2010.
27. *Stanford University*, Dept of Management Science and Engineering, "How a digital map is not a map: An affordance perspective on technology appropriation," November 29, 2009
28. *Carnegie Mellon University*, "Knowledge creation in online communities," New Perspective on Organization Science Conference, May 22 2009.
29. *Boston College*, Carroll School of Management, "online communities" Web 2.0 conference, May 1, 2009.
30. *University of Texas, Austin*, McComb school of Business. Texas Conference on managerial, group, and organizational cognition. April 16,18, 2009.
31. *American University of Beirut*, Olayan School of Business, March 18, 2009 "publishing in top journals: a conversation."
32. *Temple University*, National Science Foundation "Digital Challenges in Innovation Research Workshop" Invited presentation, September 25-27, 2008.
33. *University of Maryland*, College of Information Studies, colloquium, November 1, 2006, "Exchange structure of electronic knowledge networks."
34. *Temple University*, Fox School of Management, Information Systems Dept. October 26, 2006 "the structure of electronic knowledge networks."
35. *American University of Beirut*, Olayan School of Business, April 13 2006; "Stable structural tendencies of online knowledge networks."
36. *McGill University*, Desautels School of Management, March 21, 2006, "Coordination in fast response medical organizations."
37. *Free University of Amsterdam*, School of Management, November 2005. "Knowledge Networks."
38. *American University of Beirut*, Olayan School of Business, December 15, 2005. Research workshop: "Publish or perish, the art and science of research publishing."
39. *JAIS Theory Workshop*, December 15, 2004, Invited Panelist, "Developing theory for networks of practice" Washington DC, International Conference on Information Systems (ICIS).
40. *University of Maryland* department of Psychology "Coordination in fast response organizations: a reframing." November 2003, Industrial/Organizational seminar serie.
41. *American University*, Kogod School of Business, "Online knowledge exchange." March 2003
42. *University of Maryland*, Smith School of Business "Coordinating expertise in teams." Invited Presentation at the Human Capital, Innovation, and Technology (HCIT) Center Conference on Teams, April 2003.

43. *University of Minnesota*, Carlson School of Management, Information and Decision Sciences research colloquium, "The Web of Knowledge: An Investigation of Knowledge Exchange in Networks of Practice." December 7th, 2001.
44. *Case Western Reserve University*, dept. of IS, "Online communities of practice." November 10, 2000.
45. *Georgia State University*, CIS Dept. Research Colloquium Series, "The Role of Social Capital in Mediating the Exchange of Knowledge in Electronic Communities." March 17, 2000.
46. *University of Maryland Medical School*, dept. of Anesthesiology, "Expertise coordination and communities of practice." October 19, 1999.
47. *Lotus Research Institute*, "Coordinating Expertise in Software Development Teams." December 17, 1997.
48. *University of Texas, Arlington*, "expertise coordination in software teams," Department of Information Systems, February 1997.
49. *Northeastern University*, "expertise coordination in software teams," College of Business Administration, February 1997.
50. *American University*, "expertise coordination in software teams," Kogod School of Business, February 1997.
51. *University of Maryland*, "expertise coordination in software teams," College of Business and Management, February 1997.
52. *Temple University*, Department of Computer Science and Information Systems, "coordination in software teams," February 1997.

PUBLIC ACTIVITIES AND PRESS

- Interview and quotation on state of Canadian Health IT: HIMSS Europe Insight November 2013 Vol.2:1 p.60-62.
- Represented McGill at the Conference de Montreal (<http://forum-ameriques.org/>), possibly the largest yearly meeting in Canada of business executives (150 speakers, 3000 attendees). I have specific responsibilities to identify speakers, develop panels and themes, and to help organize a full day on health innovation. June 10-14th, 2012.
- Chair, Tele-health session, Conference de Montreal, Le Forum Economique International de Montreal, June 9th, 2011 (large business conference, >3000 attendees).
- Interview on "L'informatique en nuage brouille les frontieres" (the issues surrounding Cloud Computing), *La Presse*, October 28th, 2010.
- Interview and quote on Google strategies: "Ex-Google honcho 'comes home' to Lebanon" *The Daily Star*, June 20, 2006
- Interview and article about my research: "New lessons about leadership from trauma teams" *Smith Business* Fall 2005 Vol. 7:1
- Interview and article about my research: "When stakes are high and every second counts" *Smith Business* Fall 2002 Vol. 4:1

ACADEMIC SERVICE (EXTERNAL)

- ICIS 2013 (International Conference on Information Systems), Junior faculty consortium faculty mentor.

- AOM 2013- OCIS division, doctoral consortium faculty mentor.
- ICIS 2012 (International Conference on Information Systems), Track Co-Chair for the track on “Digital and Social Networks.”
- ICIS 2011 (International Conference on Information Systems) doctoral consortium faculty mentor
- Organized and co-led (with Wanda Orlikowski of MIT and Anne-Laure Fayard of NYU) international workshop at McGill on “*Materiality and Organization Studies: mapping the territory*” that was also sponsored by the AOM (2010).
- Keynote speaker and faculty advisor (with Pam Hinds of Stanford and Michael Barrett of Cambridge U.) at the first OCIS Middle East professional/research development workshop on “*Managing organizational communication and technology.*” Beirut, Lebanon, June 28-29 2010.
- Peer Reviewer, Canada Research Chairs program, Canada (2010-onward).
- Meet the journal editors panel, OCIS division, AOM 2009
- Election Committee, OCIS division, Academy of Management, 2010.
- Program Committee, Mediterranean Conference on Information Systems, Athens, Greece, September 2009.
- Track chair “breakthrough ideas track”, International Conference on Information Systems (ICIS) 2008.
- OCIS (Academy of Management) doctoral consortium faculty leader (2008)
- NSF project academic advisory panel (2007-2010) “Scalable Computational Analysis of the Diffusion of Technological Concepts” Ping Wang Principal Investigator, IIS 0729459.
- Co-Chair, Professional Development Workshop on international papers development, Academy of Management, August 2007.
- Organizational Communication and Information Systems (OCIS) division of the Academy of Management, 2005-2007, board representative at large of a 1000 member division.
- Academy of Management annual meeting, session chair (2005)
- OCIS (Academy of Management) best dissertation competition judge (2005)
- OCIS (Academy of Management) doctoral consortium faculty leader (2004)
- Associate Editor, ICIS conference (2004, 2005)
- Program Committee & associate editor, INFORMS Conference on Information Systems and Technology (CIST) Oct 18-19, 2003.
- Program committee, Minnesota Symposium on Knowledge Management, March 14-15, 2003.
- National Science Foundation (NSF) member review panel (twice)
- Frequent reviewer for Management Science (MS), Journal of Strategic Information Systems (JSIS), Management Information Systems Quarterly (MISQ), Information Systems Research (ISR), Academy of Management Journal (AMJ), Information Technology & People (IT&P), Journal of Management (JOM), Journal of Management Studies (JMS), Organization Science (OS), Information and Organization, Academy of Management Review (AMR), National Science Foundation (NSF).

ACADEMIC SERVICE (INTERNAL)

McGill University

- Member, McGill Research Advisory Council (RAC) (2014-2015)
- Member, McGill Council on Graduate and Postgraduate Studies (CGPS) (2013-2015)

- Member McGill Graduate Advisory Committee (GAC) (2013-2015)
- Member McGill Prizes and Awards Coordinating Committee (2014-2015)
- Member, Committee for the Selection of the Dean of Graduate and Postdoctoral Studies (2014-2015)
- Academic director, The McGill Centre for Convergence of Health and Economics (MCCHE) (2012-2013)
- McGill level: Member Internal Review Committee to review Canada Research Chairs – James McGill Professors – William Dawson Scholars (CRC-JMP-WDS) (2013-15)
- McGill level: University Tenure Committee, Faculty of Law (2013-2014)
- Academic director, McGill World Platform for Health and Economic Convergence (2011-2012).
- University Tenure Committee for Recruitment (UTCR) (2008-2012); committee that reviews and grants tenure across the university across all faculties (10-20 cases per year)
- McGill School of Music: University Tenure Committee (2011-2012, 3 tenure cases)
- McGill representative and program organizer for the Conference de Montreal (2011-2012)
- SSHRC Committee 410-22 Standard Research Grant Competition (2011-2012)
- Pro-dean, dissertation defense for Soroush Tahmasebi, department of anatomy and cell biology (August, 2011)
- McGill School of Medicine: Advisory Committee for the Selection of a Vice-Principal (Health Affairs) and Dean of the Faculty of Medicine, alternate (2010-2011)
- McGill level: University Tenure Committee (alternate, (2010-2011)
- McGill level: Member Internal Review Committee to review Canada Research Chairs – James McGill Professors – William Dawson Scholars (CRC-JMP-WDS) (2007-09)
- Pro-dean, dissertation defense in Biology (2010)

Desautels Faculty

- Associate Dean: Research and International Relations (2014-on)
- Director, Desautels PhD program (2013-on)
- Chair, PhD Program Committee (2013-on)
- Co-chair, Faculty Scholar Awards Committee (2014-on)
- Marcel Desautels Institute for Integrated Management (MDIIM) faculty recruiting committee (2013-2014)
- Desautels Faculty: PhD Program Committee (2011-2012)
- IT Committee - School of Continuing Studies (2011-2013)
- Desautels Tenure Review Committee (2010-2011, 2 tenure cases and 5 3rd-yr reviews)
- Desautels Faculty: Undergraduate Program Committee (2010-2011)
- Desautels Faculty: Merit Committee (2009-2010)
- IS area, liaison with other Quebec universities and with Quebec and Canada industry certification in IS (2009-2011).
- Desautels Faculty: Research council, member (2008-2010)
- Desautels Faculty: Masters Programs Committee, member (2007-2010)
- Desautels Faculty: Health Management Consortium, chair (2008-09), member (2007-08)
- Desautels Faculty: MD/MBA program director (2008-2009)
- Desautels Faculty, IS area, co-chair recruiting committee (2008-2009)
- Desautels Faculty: PhD program committee, member (2007-2008)
- Desautels Faculty: MD/MBA redesign committee, member (2007-2008)

- Desautels Faculty: IS MBA student contact (2007-2010)
- Desautels Faculty: IS faculty liaison for Technology & Innovation Mgmt (TIM) board (2008-2010)
- Desautels Faculty: co-lead, design of MBA Technology and Innovation Management Concentration (2007-2008)

University of Maryland

- Center for Health Information and Decision Systems (CHIDS), research director, human factors 2005-2007.
- IS undergraduate curriculum review committee, chair, 2006-2007.
- Candidate Review Committee (for promotion to Associate professor), one in IS and one in Marketing, member (2006).
- Smith school director of research advisory board 2006-2007 (only associate professor on the board).
- QUEST program (Quality Enhancement Systems and Teams) undergraduate program, Curriculum Review Board (2005-2007).
- Member, Tyser Teaching Fellows governance committee, 2006-2007
- Decision & Information Technologies depart. coordinator position recruiting committee, chair, 2005.
- PhD comprehensive examining committee, Decision & Information Technologies 1998-2006
- School-wide MBA core courses coordinator committee 2001-present.
- IS MBA core course (BMGT 620) coordinator (12 sections/year) 2001-2005.
- Member, R. H. Smith chair in IS recruiting committee 1998-2000.
- Member, IS faculty recruiting committee 1998-2002.
- Faculty associate at: Center for E-Services (2000-2007); Center for Electronic Markets and Enterprises (2000-2007); Center for Human Capital, Innovation and Technology (2001-2007); Center for Information Policy (1999-2002).

PROFESSIONAL WORK EXPERIENCE:

- 89-90 CRYSTAL DECISION SYSTEMS, Brookline, MA. **Senior Software Designer.**
System designer and database developer on a U.S. Coast Guard research project aimed at developing a novel knowledge representation scheme for storing mathematical simulation models. Responsible for: knowledge representation development, system analysis and design.
- 88-89 XENERGY INC., Burlington, MA. **Project Manager, Software Development.**
Manager of several energy related software development projects. Updated and maintained the Mass-Save residential energy audit package (over 70,000 audits conducted in the last 5 years). Responsible for design and programming on a number of Xenergy software packages. Conceptualized, designed and developed a novel electricity load planning and conservation tool for Con Edison.
- 86-88 INSAN CORPORATION, Boston, MA. **President, software firm**
Founded and managed an IT consulting firm providing services for clients in the fields of computer equipment selection, and software development. Developed several applications

including databases, project management software, and accounting packages for several Boston area legal firms and non-profits.

- 85-87 **Energy economist:** various assignments for the U.S. TRADE AND DEVELOPMENT DEPARTMENT, the RESEARCH TRIANGLE INSTITUTE and the WORLD BANK. Studies included: 1) assessing the technical and economic feasibility of converting coal power plants to fluidized-bed technology in Yugoslavia; a field survey and evaluation of the potential of diesel engines used for rural electrification and irrigation in Morocco for US AID; and 3) a field evaluation of the status of renewable energy development in Syria for the World Bank.
- 82-85 ENERGY & ENVIRONMENTAL ENGINEERING, Cambridge, MA. **Manager, International Division.**
Technical lead on renewable energy demonstration projects in Egypt and on computer modeling of the energy sector in Morocco. Responsibilities on these projects included: the modeling of several promising energy technologies, the development of national energy assessments, in-depth technical and economic evaluations of selected technologies.
- 82 WORLD BANK, Washington D.C., **Consultant.**
Performed a comprehensive evaluation of renewable energy technologies for inclusion in the World Bank publication "Energy in the Developing Countries